Mozout

Generated on 29/11/2026 09:29

KNOWLEDGE BASE · PUBLIC DOCUMENT

AI gateway questions: compatibility, payment, models, free tests and support

Getting Started & Activation

CODE	VERSION	COUNTRY · LANGUAGE
RLX-INT-KB-9942	v2026.11.29	International · English

MozOut International
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/9942

AI gateway questions: compatibility, payment, models, free tests and support

Getting Started & Activation Created on **November 29, 2026** 2 min read



The questions we are asked most about All in One AI as an AI gateway, with the short answer and the article that has the rest.

Is All in One AI an AI gateway?

Yes. One address, `api.mozout.com/v1`, and one key give you more than 600 text, image, video and voice models from many companies. You pick the model by its id, in each request. See **what an AI gateway is**.

Is it compatible with OpenAI?

Yes. Chat accepts the OpenAI Chat Completions and Responses formats, and the Anthropic Messages format too. A program that uses the OpenAI SDK only changes the address and the key. See **the formats and addresses that work**.

Do I need an international card?

No. You buy credits on an invoice in My MozOut, in your account currency, and pay it with the methods the invoice shows, many of them without a card. See **how to pay without an international card**.

Can I try it without paying?

Yes. With a `sandbox_` key the gateway answers in the same format and charges nothing. For real requests, see **the welcome credits when you activate**.

Where do I see the models and prices?

On the Models tab of **All in One AI** or in `GET /v1/models`. Each model has its own price in credits: per million tokens, per image, per second of video or per generation. See **how to read a model's price**.

Does it work with Claude Code, Cursor or Codex?

Yes, with our address and your key in each tool. See **which coding tool to use**.

What if a model fails?

A `502 upstream_error` means the model's service did not answer as it should. Try again shortly and, if it goes on, use another model: in the gateway you only change the id. See **when to try again**.

Can I offer AI to my own customers?

Yes, with the AI module for WHMCS or with the Reseller Program. See **the AI module for WHMCS**.

Who helps me if something goes wrong?

Our team. If the problem is one specific request, **open a support ticket** and give us the Correlation ID of that request. See **where to find the Correlation ID**.

RECOMMENDED

Have another question? Open All in One AI or talk to us.

See All in One AI →

SEE ALSO

- What an AI gateway is →
- The formats and addresses that work →
- Testing in the Sandbox at no cost →
- All in One AI →

Mozout

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

TAX NO. (SARS)	943 907 6234
REGISTRATION NO. (CIPC)	2025/667953/07
REGISTERED OFFICE	1111 Olive Street Saint Louis 63101, Missouri, United States
CONTACT	info@mozout.com · +27 78 823 3325 · www.mozout.com
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-INT-KB-9942 · v2026.11.29 · Generated on 29/11/2026 09:29