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Associating each domain with its end client

What You Can Automate

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MozOut International
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/8544

Associating each domain with its end client

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In short: when you resell, every domain sits in your own account. To know whose each one is, especially when the renewal comes round, associate it with your end client: on the reseller page in My MozOut, or through the API. It is a label for you, with the client's name. The **domain reseller page** lists it as the first thing to sort out before you sell.

In My MozOut

1. Open the **reseller page** and go to **Your services and clients**.
2. You will find the domains and services in your account, with the due date, the renewal price and any unpaid invoice.
3. Type the end client's name next to each domain. To remove the label, clear the name.

The same page counts how many services have **no end client** and how many are due in the next 30 days. It is the quickest way to see what is still unassociated and what you need to bill a client for before renewing.

Through the API

If your clients already live in your own system, associate them at registration time. `PUT /v1/reseller/customers/{type}/{id}` saves the label, with `type` set to `domain` or `service` and the `id` from `GET /v1/domains`. The name can be up to 80 characters; an empty `name` removes the label. It needs `reseller:write`.

```
curl https://api.mozout.com/v1/reseller/customers/domain/913 -X PUT \
-H "Authorization: Bearer $MOZOUT_API_KEY" \
-H "Content-Type: application/json" \
-d '{"name": "João Fernandes"}'
```

`GET /v1/reseller/customers`, with `reseller:read`, lists the labelled domains and services, in pages. Filter with `type` and `search`, for example to see everything that belongs to one client. Each row has the domain, the status and the `customer_name`.

These operations are only for active Reseller Program members. Other accounts get `403 reseller_program_required`.

The label does not change the registrant.

It is there to organise your portfolio: it does not create an account for the client or change the domain contacts. The domain stays in your account and is renewed from your credit. Changing the contacts and the registrant is not in the API yet; it is done in My MozOut. See **changing who owns a domain**.

Always use the same name

for the same client, ideally the one in your billing system. That way a search for that name returns all of their domains, and at renewal you know straight away who to invoice.

RECOMMENDED

Keep your clients' domains organised from the very first registration. The domain reseller page covers the rest worth knowing.

See the domain reseller page →

SEE ALSO

- The API for resellers and agencies: account, reseller programs and what the API does not cover →
- Who owns a domain: the registry and the registrant →
- Changing who owns a domain: a contact update or a change of registrant, and what to expect →
- Domain renewal: deadlines, reminders and what you lose →
- Resellers and agencies: a new client's domain, DNS and mailboxes through the API, step by step →

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