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The deposit stays as credit for your purchases

Reselling & WHMCS

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MozOut International
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/8514

The deposit stays as credit for your purchases

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The short answer: the joining deposit is not a fee and not a monthly charge. The whole amount goes into your account credit and is spent on your orders, at your Agence price. The amount for each Agence, in your currency, is on the **Reseller Program** page.

How to make the deposit

It is an ordinary credit top-up: in My MozOut, go to **add funds**, choose the amount and pay the invoice. The ways to pay are listed on **payment methods**. The deposit only counts for your application once the invoice is paid.

The deposit rules

Rule	What it means
One deposit	One paid credit top-up of at least the Agence value counts. Several small deposits are not added together.
In your currency	It is made in your account currency. The program page shows each Agence amount in that currency.
It stays as credit	Nothing is lost: it pays for your orders, at your Agence price.
Moving up	Make a new single deposit worth the plan you want and apply again.

How the credit is spent

Your orders are paid from credit. Orders placed through the API are paid on the spot and leave no unpaid invoices; if your credit runs short, nothing is charged. Either way, the final price shows on the invoice. For more on credit, where it comes from and how it is applied to invoices, see **credit balance in your account**.

Low credit alert

On the reseller page, pick an amount and we will let you know when your credit drops below it. That way you top up in time and your clients' orders do not get stuck.

Small top-ups are not lost, but they do not get you in.
If you have topped up several times with smaller amounts, that money is still in your account. For the application you need one top-up for the full Agence value.

Ordering through the API?
Create a key with the purchase permission and a spending limit, so a program can never spend more than you intend. Test in Sandbox first: orders are simulated and nothing is charged. See **creating an API key** and **Sandbox or Production**.

RECOMMENDED

Before you top up, check how much each Agence asks for in your currency.

See the amounts →

SEE ALSO

- **The Reseller Program page**
- **Credit balance in your account: where it comes from and how it is used on invoices**
- **Creating an API key: name, mode, permissions, validity, IP list and spending limit**
- **API Sandbox or Production: what each key really does, and moving your program to production**

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