Mozout

Generated on 24/11/2026 10:03

KNOWLEDGE BASE · PUBLIC DOCUMENT

Account details and users through the API: contacts, who has access and two-factor status

What You Can Automate

CODE	VERSION	COUNTRY · LANGUAGE
RLX-INT-KB-8448	v2026.11.24	International · English

MozOut International
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/8448

Account details and users through the API: contacts, who has access and two-factor status

What You Can Automate Created on **November 24, 2026** 4 min read



The short answer: with a key that has only `account:read`, your program reads the account details, the contacts and the people with access to the account. In this area the API only reads: details, contacts and users are changed in My MozOut. No answer ever carries passwords or card data.

The three operations

Operation	What it returns
`GET /v1/account`	The name, company, e-mail, phone, tax number (`tax_id`), address, currency, language and status of the account, whether the e-mail is confirmed (`email_verified`) and the date it was opened (`created_at`).
`GET /v1/account/contacts`	The contacts registered on the account, each with name, company, e-mail, phone and address. It comes in pages.
`GET /v1/account/users`	The people with access to the account. The owner comes first, with `owner` set to `true` . It comes in pages.

```
curl https://api.mozout.com/v1/account -H "Authorization: Bearer $MOZOUT_API_KEY"
curl "https://api.mozout.com/v1/account/users?per_page=100" -H "Authorization: Bearer $MOZOUT_API_KEY"
```

Lists bring 10 results per page, or up to 100 with `per_page` . To read them to the end without wasting requests, see **paginated lists**.

Contacts and users are not the same thing

Contacts are the people registered on the account: the API only tells you who they are and how to reach them. **Users** are the people with access to the account: besides name and e-mail, the API tells you whether they are the owner, whether two-factor authentication is on, which permissions they have and when they last signed in.

User field	What it tells you
`owner`	`true` for the account owner, who always comes first.
`two_factor_enabled`	Whether the person has two-factor authentication switched on.
`permissions`	What the person may do when signing in to My MozOut. These are not the permissions of the API key. For the owner the list may be empty, because the owner always has every permission.
`last_login_at`	The last sign-in to the account, with date, time and time zone.

An access review run by your program

1. **Create a key with only** `account:read` and, if the program runs on a server with a fixed IP, with an IP list. See **creating an API key**.

2. **Read every page** of `GET /v1/account/users`: start at `page=1` and carry on while `page` is lower than `total_pages`.

3. **Flag what needs attention:** anyone with `two_factor_enabled` set to `false`, anyone who has not signed in for a long time, according to `last_login_at`, and anyone with more permissions than their work calls for.

4. **Fix it in My MozOut:** remove access for people who no longer work with you, cut back permissions and ask each person to switch on two-factor authentication. See **how to manage sub-accounts** and **how to enable two-factor authentication**.

! **This is personal data, and a Sandbox key reads it too.**
In Sandbox, reads are real: real names, e-mails, phone numbers and addresses. Keep this key as carefully as a Production key and, if it leaks, revoke it at once. See **what to do when a key leaks**.

Account details in your own systems

`GET /v1/account` lets your invoicing system or CRM hold the same company name, tax number and address as the account. The `currency` field tells you which currency the account works in: it is the currency the API uses for extras prices and for the keys' spending limits.

Read these details from time to time, not on every page your system shows: each read counts towards the **request limits**.

What this area does not do yet

Task	Where it stands today
Changing the account details and contacts	Done in My MozOut. The documentation lists it as planned for the API.
Seeing the security log and managing SSH keys	Listed as planned in the documentation. Not in the API yet.
Creating another key, changing the account's password or e-mail, seeing card data	Never through the API, whatever permissions the key has.

The `account:write` permission already shows up when you create a key, but it has no operations yet. Leave it unticked: give each key only what it uses today. And if the person who created the key loses access to the account, the key stops working: the API answers `401` with `unauthorized`.

To try it before you write code:
The **Account and security** page of the documentation has the sample answers and the Playground, where you send the request from your browser with a Sandbox key. Permissions for every area are in **API permissions by area**.

RECOMMENDED

Want to connect your account details to your own system? Create a key with only the account:read permission.

Create a key →

SEE ALSO

- **Creating an API key: name, mode, permissions, validity, IP list and spending limit** →
- **API permissions by area: read or write, and which permission each task needs** →
- **Paginated lists in our API: page, per_page and reading every page without wasting requests** →
- **How to manage sub-accounts** →
- **How to enable or disable two-factor authentication (2FA)** →

An API key or token has leaked: what to do, in the right order

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

TAX NO. (SARS)	943 907 6234
REGISTRATION NO. (CIPC)	2025/667953/07
REGISTERED OFFICE	1111 Olive Street Saint Louis 63101, Missouri, United States
CONTACT	info@mozout.com · +27 78 823 3325 · www.mozout.com
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-INT-KB-8448 · v2026.11.24 · Generated on 24/11/2026 10:03