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Reading the API Playground answer: status, time, remaining requests, headers and history

WhatsApp & APIs

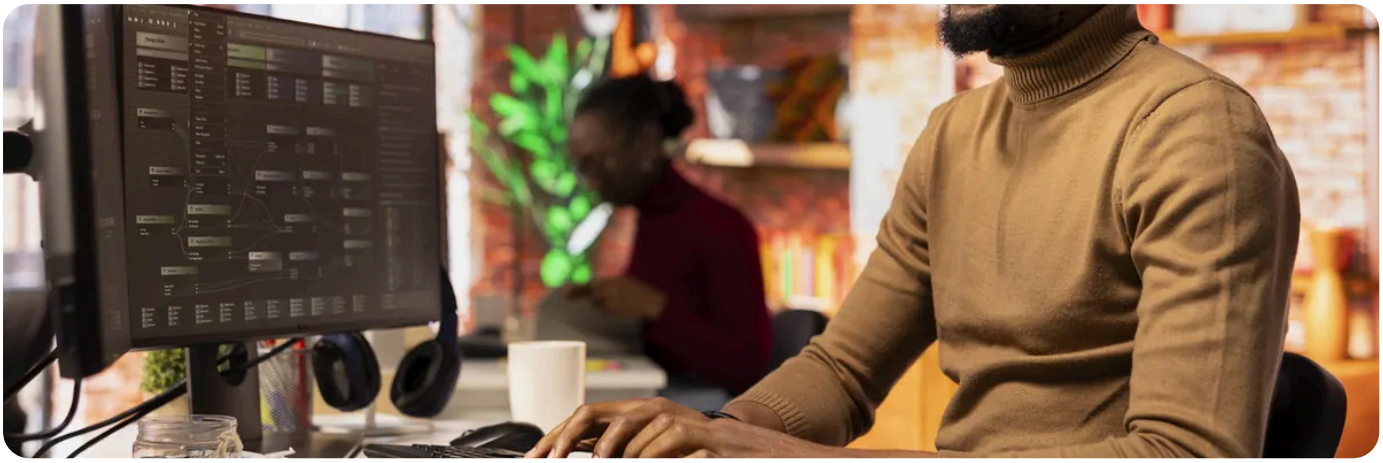
CODE	VERSION	COUNTRY · LANGUAGE
RLX-INT-KB-8250	v2026.11.13	International · English

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RLX Holdings (Pty) Ltd. · Group RLX Holdings
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https://www.my.mozout.com/knowledgebase/8250

Reading the API Playground answer: status, time, remaining requests, headers and history

WhatsApp & APIs Created on **November 13, 2026** 2 min read



The short answer: after you send a request in the Playground, the "Response" box shows the **status**, the **time**, the **size** and the **requests left this minute**, plus two tabs: **Body** and **Headers**. It is exactly what your program will receive.

What each part tells you

Part	What it says
Status	The HTTP code. `2xx` means success; `4xx` means something in the request, the key or the permission is not right; `5xx` is a failure on the API side.
Time	How long the answer took to arrive.
Size	The size of the response.
Requests left this minute	How many more requests the key can make before it reaches the limit.
Body	The JSON response: `data` and `meta` when all goes well, `error` when it does not.
Headers	The headers the API lets the browser read, including `X-Correlation-ID`.

The headers worth checking

1. `X-Correlation-ID`: the identifier of this request. It is what you give support if something goes wrong.
2. `X-API-Mode`: says `sandbox` or `production`, depending on the key.

3 `X-API-Simulated: true` : shows up on simulated writes, so there is no doubt that nothing changed in the account.

When it is an error

On an error, the body carries a stable `code`, in English, and a message for people, in the language of `Accept-Language`. Next to it is a **"What does this error mean?"** link that leads to the explanation of the code. Your program should decide based on the `code`, never on the message, which can change.

When there is no answer

Message	What it means
"No answer from the API"	A network failure, the API not being available at that address, or the browser refusing the request.
"The request took too long and was cancelled"	The answer did not arrive in time. Try again.

The session history

The requests you send are listed in **"History of this session"**, without the key. It lives only in memory: it disappears when you reload or change page, and the **Clear** button wipes it before then.

Asking for help?
Copy the `X-Correlation-ID` and the time of the request. With that we can find the request without anything else, and **you never need to send us your key**.

NEED A HAND?

Got an error you do not understand? Open a support ticket and include the X-Correlation-ID.

Open a support ticket →

SEE ALSO

- **The API Playground: trying a real request from your browser, step by step** →
- **Your key in the API Playground: where it stays, why sandbox_ first, and the prod_ warning** →
- **Reading one API operation in our docs: permission, parameters, examples, responses and errors** →

From the API docs to your account panel and back: the API page, keys and support

Calling a web API from PHP with cURL and reading the JSON reply

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