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SMS statistics and reports through the API: totals by status, credits spent and days

WhatsApp & APIs

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MozOut International
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/7944

SMS statistics and reports through the API: totals by status, credits spent and days

WhatsApp & APIs Created on **November 13, 2026** 2 min read



The short answer: `GET /v1/sms/stats` gives you, for a period, **how many messages and parts went out**, **the credits spent**, **totals by status** and **one line for each day** with messages. Without dates it covers the last 30 days; the longest period is 366. That is enough for a monthly report without adding up message by message.

The request and the answer

```
curl "https://api.mozout.com/v1/sms/stats?from=2026-10-01&to=2026-10-31" \
-H "Authorization: Bearer prod_..."
```

Field	What it tells you
`from` , `to`	The period counted, `YYYY-MM-DD` to `YYYY-MM-DD` .
`messages`	How many messages there were in the period.
`parts`	How many parts they added up to.
`credits_spent`	Credits spent. Failed, cancelled and simulated messages do not count, nor do scheduled ones not yet charged.
`by_status`	Totals by status: `scheduled` , `queued` , `sending` , `sent` , `simulated` , `failed` , `cancelled` .
`by_day`	One line per day with messages: date, messages, sent, failed and credits.

What the numbers tell you

Sign	What it means	What to do
Far more parts than messages	Long texts, or accents that switch them to Unicode.	Shorten the texts: see **writing transactional SMS**.
Failures going up	Wrong numbers in your database, or a send that went wrong.	Check the failure reasons and clean the numbers: **cleaning the numbers**.
A day at twice the usual volume	A repeated notice, or a campaign.	Make sure your system is not sending the same event twice.
Credits spent rising month after month	The business grew, or there are too many notices.	Review your purchase tiers: **credits and price tiers**.

An automatic monthly report

1. **Create a read-only key**, with the `sms:read` permission and nothing else.
2. **On the first day of each month**, a scheduled job calls `GET /v1/sms/stats` with the previous month in `from` and `to`.
3. **It adds `GET /v1/sms/balance`**, which gives the balance in credits, the daily limit, what has gone out today and the scheduled credits not yet charged.
4. **It e-mails the summary** to whoever decides on credit purchases.

Rather look than program?
The SMS Center History has Messages, Campaigns and Balance tabs, with filters by status and date. See **SMS history and scheduling**.

RECOMMENDED

Want to keep an eye on what your notices cost and deliver? See Transactional SMS.

See Transactional SMS →

SEE ALSO

- SMS history and scheduling: statuses, filters and what happens when a message fails
- Tracking each transactional SMS: the message id, masked numbers, statuses and charged
- SMS credits and price tiers: how buying works and how to pay less per message
- Cleaning the phone numbers in your customer database before sending transactional SMS
- Writing transactional SMS: the key fact first, references and amounts, and one part only
- How many credits an SMS uses: 160, 153, 70 and 67 characters explained

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