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The Microsoft email outage of November 2026 is resolved: what to check in Outlook

Outlook, Phones & Apps

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The Microsoft email outage of November 2026 is resolved: what to check in Outlook

Outlook, Phones & Apps Created on **November 15, 2026** 1 min read



The short answer: Microsoft fixed the Microsoft 365 email outage on 13/11/2026. Close and reopen Outlook, click Send/Receive and resend any messages that bounced during the outage.

What to check, step by step

1. Close **Outlook** completely and open it again.
2. Click **Send/Receive** (or pull down the list on your phone). Syncing may take a few minutes to catch up.
3. Check the **Outbox**: if any messages are stuck, send them again.
4. If you received undelivered-mail notices during the outage, **send those messages again**.

Outlook still does not work

Open webmail (webmail.yourdomain, or in My MozOut, open your hosting and click Webmail). If webmail works, the problem is in your Outlook settings: open a support ticket and we will help.

THE OFFICIAL ANNOUNCEMENT

Resolved: the Microsoft email outage (Outlook and Microsoft 365) is over

Read what happened in the article **Microsoft email outage of November 2026: Outlook does not send or receive. What to do**.

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