

KNOWLEDGE BASE · PUBLIC DOCUMENT

Which hosting plan for a pet shop or veterinary practice: bookings, photos and products

Choosing the Right Plan

CODE

RLX-INT-KB-6000

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COUNTRY · LANGUAGE

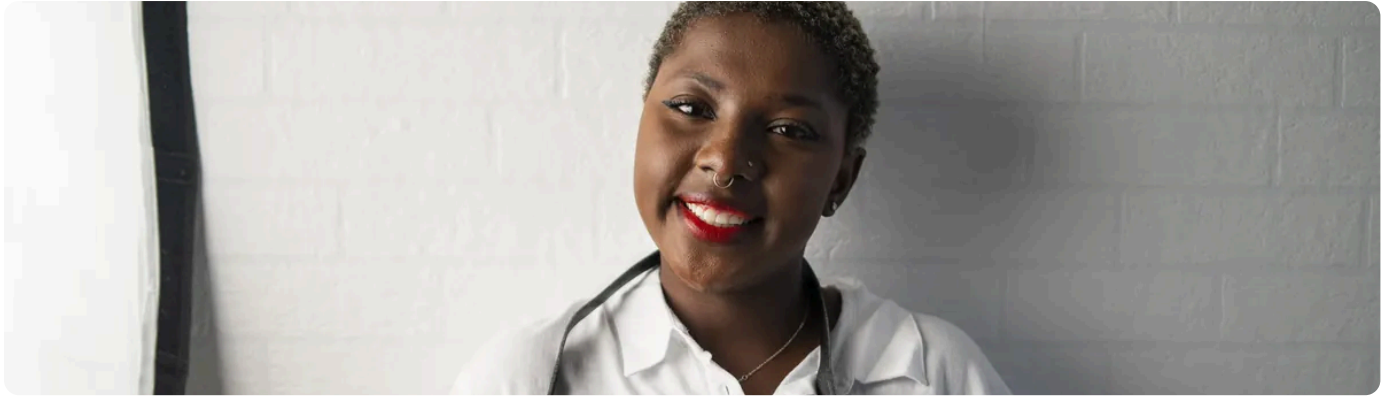
International · English

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

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The short answer: pet owners look for **hours, services, booking and a place they can trust**, often in a hurry. A light site, with the services, photos of the team and the place, and booking by phone, WhatsApp or form, is enough, and **the entry plan will do**. A small product shop can come later.

What the site needs

What	What to do
Services and hours	What you do (check-ups, vaccines, grooming, selling pet food), how long it takes and the hours. Clear at first glance.
Booking	Phone and WhatsApp in view; a form to ask for a slot: Putting WhatsApp on your site .
Emergencies	A visible sentence on what to do out of hours, with the contact. It is the information that matters most at that moment.
Photographs	Of the team and the place, shrunk. Photos of clients' pets only with permission: Image optimisation .
Products	A simple catalogue, or a small shop if you sell outside: Which plan for a shop .

Getting started

1

Start with the entry plan with the services, the hours and booking.

2

Put the emergency information on the home page and on the Google Business Profile: **Being found on Google**.

3

Ask for reviews from those you have served, with permission: **Reviews and reputation**.

4

Test on a phone: many requests come with a sick animal and the owner on the phone.

5

Review the plan if you sell products online or take bookings with payment.

Do not give diagnoses or prescriptions through the site. General care advice, yes; assessing a symptom without seeing the animal, no. Say “bring the animal in” and how. For care with the privacy of those who book, see **Which plan for a clinic**.

For a small shop of pet food and accessories: **Which plan for a catalogue without online payment**.

Building a pet shop's or practice's site? Tell us how you receive bookings today.

[Open a support ticket](#)

SEE ALSO

Putting WhatsApp on your site: the link, the button and the ready-written message

Image optimisation and WebP

Being found on Google: Business Profile, Search Console and the basics

Reviews and reputation: how to ask for them and how to answer the bad ones

Which hosting plan for a clinic or health professional: bookings, privacy and what not to publish



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TAX NO. (SARS)

943 907 6234

REGISTRATION NO.
(CIPC)

2025/667953/07

REGISTERED OFFICE

1111 Olive Street
Saint Louis 63101, Missouri, United States

CONTACT

info@mozout.com • +27 78 823 3325 • www.mozout.com

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