

KNOWLEDGE BASE · PUBLIC DOCUMENT

Shared hosting vs VPS: which one does your project need?

Choosing the Right Plan

CODE

RLX-INT-KB-540

VERSION

v2026.10.18

COUNTRY · LANGUAGE

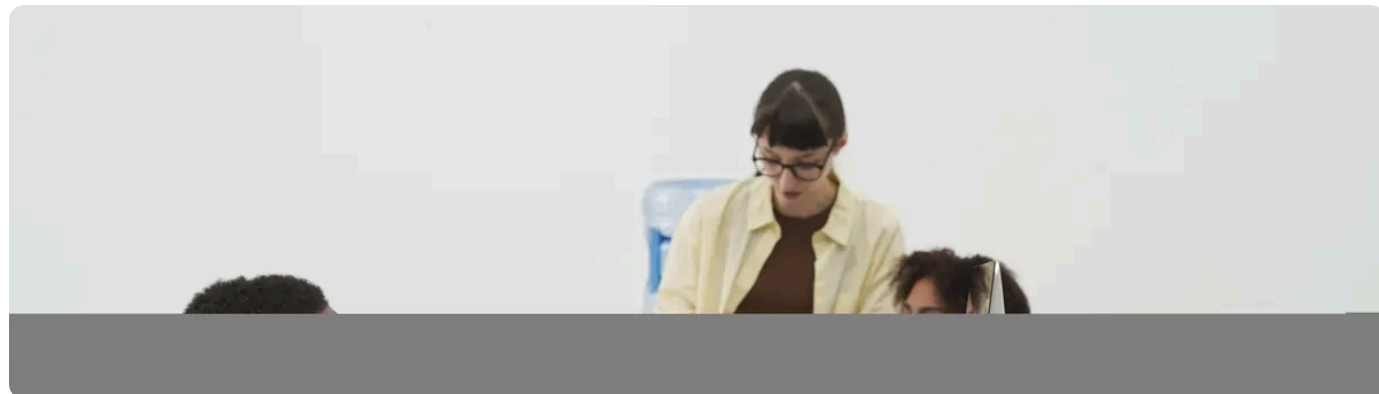
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MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

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<https://www.my.mozout.com/knowledgebase/540>



The difference is not "better" and "worse": it is **who administers the machine**. On shared hosting, we do. On a VPS, you do.

Side by side

	Shared hosting	VPS
Resources	Resources shared with other accounts, with per-account limits (CPU, memory and processes).	Reserved for you alone on KVM virtualisation: from VPS1 (1 vCPU, 2 GB of RAM) up to VPS6 (32 vCPU, 64 GB of RAM), on NVMe SSD.
Administration	Ours. System, security and updates are on us.	Yours. We hand it over with the operating system installed and root access; from there it is on you.
Control panel	cPanel included.	Not included. Can be bought separately, at order time or later by ticket.
Growing	Change plan in minutes, no migration.	Move up a plan, with a machine restart.
Backups	Taken by us every night before dawn.	Not included. Bought separately, at their own cost.
Built for	Company websites, small and medium shops, business e-mail.	Custom applications, several heavy sites, anyone who needs to install what they like.

The short answer

If you have a website, a shop and company e-mail, and you would rather not think about servers, **shared hosting** is the right answer - and stays right for far longer than most people assume. Move to a **VPS** when you need to install things shared hosting does not allow, or when the site no longer fits

inside the plan limits.

[See Shared hosting plans](#)[See VPS plans](#)

Signs it is time to move

1

The site started throwing **error 508** at peak times - it is hitting the resource limit.

2

You need a software version, a service or a port that shared hosting does not offer.

3

You have your own application running permanently, not just web pages.

Moving up a tier changes who administers it. Above shared hosting, the system becomes your responsibility: updates, firewall and backups. Read **what changes between a managed and an unmanaged service** before deciding - that is the part that catches people out.

What does not change with the plan. The domain stays registered in your name and e-mail can come along. Migrating does not force an address change or lose messages - it is planned and done without the site going offline.

If you are not sure, tell us what the site does and how much traffic it gets. Asking costs less than moving twice.

We will tell you the right option for your case, with no push towards the dearest plan.

[Talk to our team](#)

SEE ALSO

All four tiers at once: [Shared hosting, VPS, Cloud or dedicated: the full comparison.](#)

VPS AND CLOUD SERVERS

For when shared hosting is no longer enough.

Dedicated resources, root access and freedom to install whatever you need. With the same support team behind it.

[See servers](#)

Linux or Windows · scale when you need to



Online version of this document

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SIGN-UPS A DAY

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