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Expired domain: what happens and how long you have to recover it

Renewal, Transfer & Ownership

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RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/468

Expired domain: what happens and how long you have to recover it

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A domain that expires does not vanish that instant, but it will not wait for you either. It moves through stages - and with every stage it passes, getting it back costs more and is less certain.

Stage	What happens
Before expiry	We send notices to the contact e-mail. You renew normally, at list price. This is where you want to be.
Expired	The site and e-mail on that domain **stop working** - visitors get nothing. For **30 days** (the grace period) it can still be renewed: you pay the renewal plus a **grace fee**.
In recovery	For the next **30 days** (the redemption period) waiting is no longer enough: it takes a **restore request with the registry**, and you pay the renewal, the grace fee and a **redemption fee**. The domain is still yours, but down - and recovery is not guaranteed.
Released	It goes back on the market. **Anyone can register it** - and once someone does, getting it back is no longer up to you.

On .mz domains the phases are the same, and nothing is guaranteed.
30 days of grace and then 30 days of redemption, with the fees on the renewal invoice. But the request can only be made **while that invoice still exists in the system**, and the registry may refuse - recovering an expired domain is never a right, it is an attempt.

An expired domain cannot be transferred.
While it is expired or in recovery, it cannot be moved to another provider. Recover first, then transfer - never the other way round.

What usually goes wrong

1. **The notices went to an e-mail nobody reads.** By far the most common cause. If the contact address belongs to someone who left, or is a mailbox on the very domain that expired, nobody sees the warnings.

2. **It was left for next week.** The expiry date is not a suggestion. Handling it on the day itself leaves you at the mercy of payments and time zones.

3. **Nobody owned the task.** In a company the domain tends to belong to everyone and to no one. Put one person in charge of it.

How to stay out of it

1. Keep the **contact e-mail current** in the **client area** , ideally on a different domain from the one you are protecting.

2. **Renew for several years.** We take registrations and renewals for up to **10 years**. A domain paid five years ahead is a problem that stays away for five years.

3. Deal with the renewal **before** the date, not on it. Pay the invoice as soon as it is issued.

Windows and fees depend on the extension.

Every registry has its own rules: how long you have to recover and what it costs is not the same for a **.co.mz** and a **.com** . If you have an expired domain, ask us now - the answer depends on today's date.

NEED A HAND?

Got a domain that has expired or is about to expire? Tell us which one.

Open a support ticket →

SEE ALSO

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DOMAIN REGISTRATION

Is the name you have in mind still free?

Type it here and find out in a second. DNS management included in the panel, renewal notices well ahead of time, and the domain registered in your name - never in ours.

Search domain →

.co.mz .org.mz .net.mz .com and over 100 extensions

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TAX NO. (SARS)	943 907 6234
REGISTRATION NO. (CIPC)	2025/667953/07
REGISTERED OFFICE	1111 Olive Street Saint Louis 63101, Missouri, United States
CONTACT	info@mozout.com · +27 78 823 3325 · www.mozout.com
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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