

KNOWLEDGE BASE · PUBLIC DOCUMENT

Connecting to a Windows VPS with Remote Desktop

VPS & Servers

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COUNTRY · LANGUAGE

International · English

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

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<https://www.my.mozout.com/knowledgebase/368>



A Windows VPS is reached with **Remote Desktop** instead of SSH. The rest - how the server is delivered and what's your responsibility - works the same as on **a Linux VPS**.

Your access details

1

After payment, our team prepares the server and sends you the **IP address, the Administrator user and the password** by e-mail. It isn't instant.

2

If nothing arrived, check spam and then open a ticket.

Connecting from Windows

1

Press **Windows + R**, type *mstsc* and press Enter - that opens Remote Desktop Connection.

2

In **Computer**, type your server's IP address and click **Connect**.

3

Enter **Administrator** and the password you were sent. Accept the certificate warning on the first connection - it's expected.

Connecting from other systems

1

macOS - install *Windows App* (formerly Microsoft Remote Desktop) from the App Store.

2

Linux - use Remmina or FreeRDP.

3

Phone - Microsoft's Remote Desktop app works on Android and iOS.

Change the Administrator password on your first login. Windows servers exposed to the internet are scanned constantly. A weak Administrator password is the single most common way these servers get compromised - and a compromised server can be suspended for attacking others.

Backups are yours to plan. As with any unmanaged server, the daily backups on shared hosting don't apply here. Set up your own before you put anything important on it.

Can't connect, or lost the password? Talk to us.

[Open a support ticket](#)

SEE ALSO**[First steps with your VPS](#)****[Common VPS and Cloud errors: SSH, memory, disk and reboots](#)****[Managed or unmanaged VPS: which to choose and who does what](#)****[Need more resources? See VPS and Cloud servers.](#)****VPS AND CLOUD SERVERS****For when shared hosting is no longer enough.**

Dedicated resources, root access and freedom to install whatever you need. With the same support team behind it.

[See servers](#)

Linux or Windows · scale when you need to



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2020

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MozOut International

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