

KNOWLEDGE BASE · PUBLIC DOCUMENT

Sending your first message with Evolution API

WhatsApp & APIs

CODE

RLX-INT-KB-3036

VERSION

v2026.10.10

COUNTRY · LANGUAGE

International · English

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

<https://www.my.mozout.com/knowledgebase/3036>



To send the first message you need three things: a **linked instance**, the **API key** and an HTTP request with the recipient and the text. You make the request with `curl` or with an API client (Insomnia and Postman both work). The exact route and fields are in the **official Evolution API documentation**, the only reliable source: they change between versions, and copying them from an old video is the quickest way to get an error.

What the request carries

Part	What it is
The API address	Your server's domain or IP, preferably over HTTPS. See securing Evolution API .
The instance	The name you gave the linked instance. The request has to say which one it sends from.
The key	The value of <code>AUTHENTICATION_API_KEY</code> , in a header whose name is in the documentation. Without it the API refuses.
The recipient	The number in full international format, with the country code. The documentation says how the field wants it written.
The text	The message itself, in a JSON body. The documentation shows the fields.

Step by step

1

Check that the instance is linked. If you have not scanned the QR yet, see **connecting an instance with the QR**.

2

Open the documentation for the version you installed and find the request that sends plain text.

3

Build the request with the address, the instance name, the key in the header and a body with the recipient and the text.

4

Send it to yourself. Use your own number, or a colleague who knows about the test. Never start with a list.

5

Read the response. A success response carries a message identifier. On the phone, the message shows up in the recipient's conversation.

Do not run the first test on strangers. A number linked through Baileys that suddenly writes to many people who do not know it is the pattern that leads to bans. Test on yourself, then on people who asked to be contacted, and go slowly.

If the response is an error

Response	Likely cause
401 or 403	The key is wrong, missing or in the wrong header.
404	The route does not exist in that version, or the instance name is misspelt.
400	The body is wrong: a misnamed field, a badly formatted number or invalid JSON.
It will not connect (refused or timed out)	The port is not reachable. See ports and firewall on a VPS .
Success, but nothing arrives	The instance is no longer linked, or the recipient has no WhatsApp. Check the instance state.

Keep one working request as a template, with the key coming from a variable rather than written in the file. When you move on to automation, that same request is what n8n or your website will repeat. See **Evolution API with n8n**.

JSON requests look daunting? Tell us what you want to automate.

[Open a support ticket](#)

SEE ALSO

[Connecting an instance with the QR code](#)

[Evolution API with n8n](#)

[What a webhook is and how to test it with curl](#)



Online version of this document

MozOut is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

FOUNDED

37,000+

CLIENTS

130+

SIGN-UPS A DAY

MozOut International

RLX Holdings (Pty) Ltd. • Group RLX Holdings

TAX NO. (SARS)

943 907 6234

REGISTRATION NO.
(CIPC)

2025/667953/07

REGISTERED OFFICE

1111 Olive Street
Saint Louis 63101, Missouri, United States

CONTACT

info@mozout.com • +27 78 823 3325 • www.mozout.com

OPENING HOURS

Monday to Friday - 08 AM to 04 PM
Saturday & Sunday - Closed