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# How to transfer a domain to us

Domains & DNS

| CODE | VERSION | COUNTRY · LANGUAGE |
| --- | --- | --- |
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**MozOut International**
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/290

# How to transfer a domain to us

Domains & DNS Created on **August 16, 2026** Updated on **October 22, 2026** 2 min read



Bringing a domain you registered elsewhere over to us. The transfer keeps the time you already paid for - it is added to the new period, not lost.

## Before you start

1. **The domain must be more than 60 days old** and must not have been transferred in the last 60 days - this is an ICANN rule, not ours.
2. **Unlock the domain** at the current provider (look for "Transfer Lock" or "Registrar Lock").
3. **Get the authorisation code** - also called EPP code or AuthCode. The current provider gives it to you, usually by e-mail.
4. **Check the domain's contact e-mail** is one you can read - the confirmation is sent there.

## Making the transfer

1. Order the transfer through the site, entering only the domain. The EPP code is only asked for after you pay.
2. Pay the transfer invoice: it is one year of renewal, added to the expiry date the domain already has. **See how to pay your invoice**.
3. Minutes after paying, you receive an e-mail asking for the EPP code: paste it on the transfer page and we'll send the request. If the registry asks, confirm it in the e-mail sent to the domain's contact.

4 Wait: transfers typically complete in **5 to 7 days**. The current provider can release it sooner if you approve it on their side too.

**Your site and e-mail don't have to go down.**

Set up the hosting here and point the DNS **before** the transfer completes - that way nothing stops when the domain changes hands. See **how to migrate a site without downtime**.

**National domains too.**

.ao, .co.ao, .mz, .co.mz and the other extensions we sell all transfer with the EPP code, in the same way. If the code is refused, ask the current provider for a new one and paste it on the same page: you do not pay again.

NEED A HAND?

Not sure whether your domain can be transferred? Ask us before paying.

Open a support ticket →

SEE ALSO

For national domains, see also:
**Transfer a .mz domain from CIUEM: step by step**

DOMAIN TRANSFER

## Bring your domain over to us.

Domain, hosting and e-mail in one panel and on one invoice. Your site and e-mail keep working throughout - nothing is switched off.

Transfer a domain →

The transfer price is shown before you confirm

Mozout

## MozOut International

**RLX Holdings (Pty) Ltd. · Group RLX Holdings**


| | |
|---|---|
| TAX NO. (SARS) | 943 907 6234 |
| REGISTRATION NO. (CIPC) | 2025/667953/07 |
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| OPENING HOURS | Monday to Friday - 08 AM to 04 PM<br>Saturday & Sunday - Closed |


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