

KNOWLEDGE BASE · PUBLIC DOCUMENT

What is an SSL certificate and why does it matter?

Security

CODE

RLX-INT-KB-228

VERSION

v2026.10.04

COUNTRY · LANGUAGE

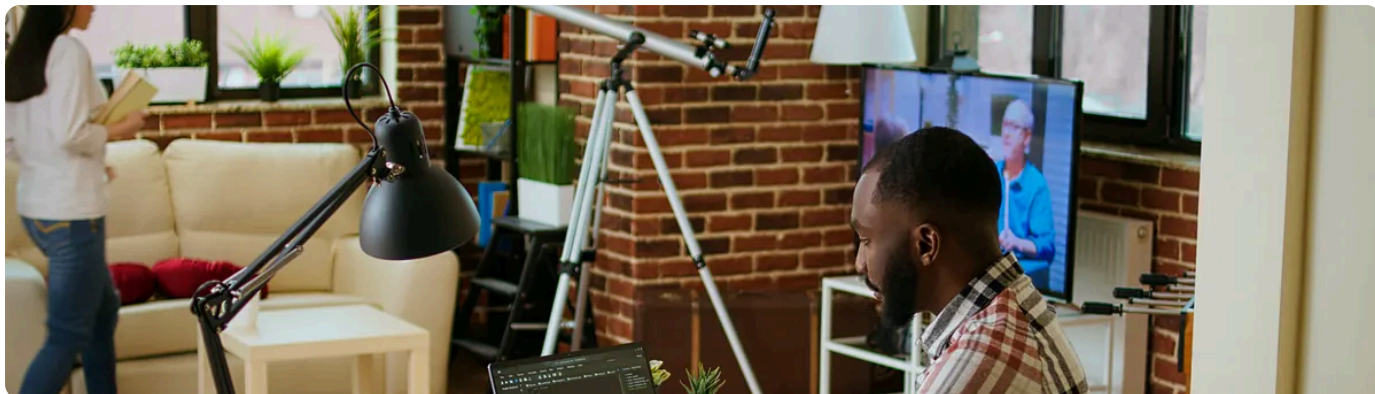
International · English

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

<https://www.my.mozout.com/knowledgebase/228>



An SSL certificate encrypts the connection between a visitor's browser and your site, so passwords, card numbers and any other data typed on your pages can't be read by anyone intercepting the connection.

Why it matters

1

Privacy - without SSL, anything submitted through a form travels in plain text and can be read by anyone on the same network.

2

Trust - browsers show a padlock next to secure sites, and mark unencrypted sites as "Not secure" in the address bar.

3

Search visibility - Google treats HTTPS as a ranking signal, so an unencrypted site is at a small disadvantage.

On this hosting, it's already handled

Every domain here gets a free SSL certificate automatically through **AutoSSL** (Let's Encrypt) - there's nothing to buy or configure, and it renews itself before it expires. You'll only need to think about SSL if you specifically want a paid certificate (extended validation, a specific brand, or a wildcard covering all sub-domains) - see **why some certificates last less than 365 days**.

How to check. In cPanel, open **SSL/TLS Status** to see the certificate currently active on each of your domains and when it renews.

Not sure if your domain has SSL active? We can check for you.

[Open a support ticket](#)

SEE ALSO

Surprised by the short validity? **[Why does my SSL certificate show fewer than 365 days?](#)**

If you need a paid certificate: **[How to activate and install a paid SSL certificate.](#)**

SSL CERTIFICATES

The padlock your customers look for.

A paid certificate adds warranty and company validation - useful for online shops and any site taking payments or customer data.

[See SSL certificates](#)

Hosting already includes free SSL for everyday use



Online version of this document

MozOut is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

FOUNDED

37,000+

CLIENTS

130+

SIGN-UPS A DAY

MozOut International

RLX Holdings (Pty) Ltd. • Group RLX Holdings

TAX NO. (SARS)

943 907 6234

REGISTRATION NO.
(CIPC)

2025/667953/07

REGISTERED OFFICE

1111 Olive Street
Saint Louis 63101, Missouri, United States

CONTACT

info@mozout.com • +27 78 823 3325 • www.mozout.com

OPENING HOURS

Monday to Friday - 08 AM to 04 PM
Saturday & Sunday - Closed