Mozout

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KNOWLEDGE BASE · PUBLIC DOCUMENT

How to configure a domain DNS

Domains & DNS

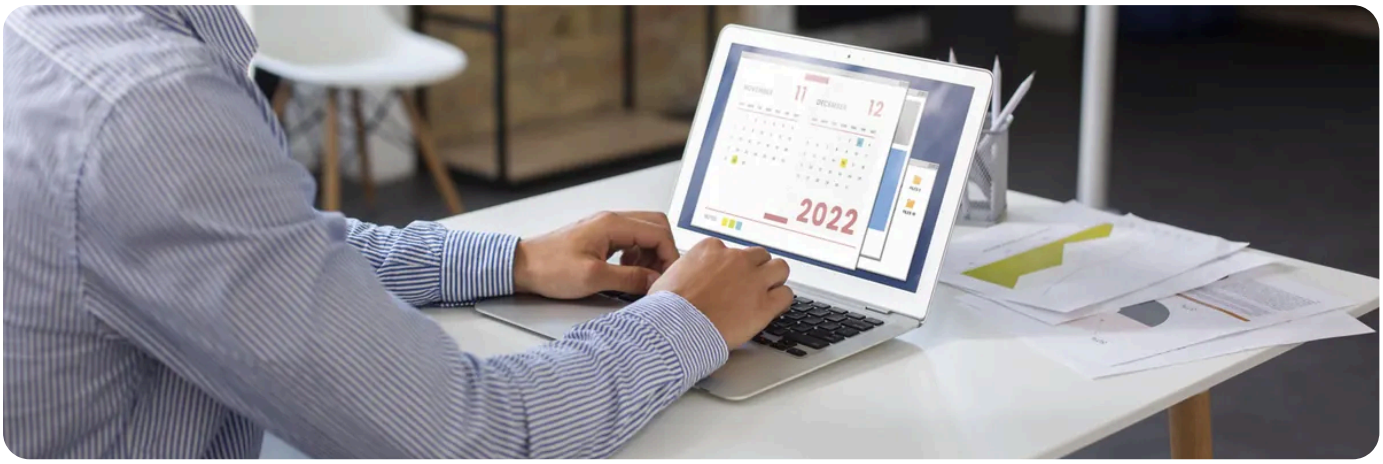
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MozOut International
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/20

How to configure a domain DNS

Domains & DNS | Created on **August 14, 2026** | Updated on **October 4, 2026** | 3 min read



Configuring DNS means telling the world where your domain should point. There are two levels, and it is worth separating them before changing anything: **nameservers** decide who manages the DNS, and **records** decide where the site and e-mail point.

Start by finding your situation

Situation	What you need to do
Domain **and** hosting both registered with us	Nothing. It is configured automatically
Domain elsewhere, hosting with us	**Step 1** - change the nameservers
Already pointing to us, need to add or change a record	**Step 2** - edit the records
You want to keep DNS with another provider	Create an A record there with your server's IP

STEP 1 Point the domain at MozOut

This change is made **where the domain is registered** - not in cPanel. If you registered the domain with another company, you need to log in to their panel.

Replace the current nameservers with these four:

```
dns1.mozout.com
dns2.mozout.com
dns3.mozout.com
dns4.mozout.com
```

For *.co.mz* domains this is done at the national registry. If you do not have access, ask us - we will handle it for you.

STEP 2 Create or change records

Once the domain points to us, records can be managed from either of two places:

A. In cPanel - Zone Editor
For domains hosted with us. Log in to cPanel, go to **Domains** → **Zone Editor**, and choose *Manage* on the domain.

B. In My MozOut - DNS Manager
Open the domain under **Domains** → **My Domains** and use the **DNS Manager** link in the side menu, inside *Domain Details Management*.

In My MozOut, use the side menu link.
The domain details page also shows a *Manage* button next to the extras: that one reloads the same page instead of opening DNS management. The correct route is the **DNS Manager** link in the side menu.

The records you will use most

Type	What it does	Typical use
A	Links a name to an IP address	Pointing the site at the server
CNAME	Links a name to another name	Making *www* follow the domain
MX	Sets who receives e-mail	Using Google Workspace or Microsoft 365
TXT	Stores verification text	SPF, DKIM, proving domain ownership

Before changing anything,
take a photo or note down the current records. If something goes wrong, you can put them back exactly as they were.

Things to watch out for

Changing nameservers discards the previous setup
When you point the domain at us, the records that existed at the old provider no longer apply. If your e-mail is with another service, note the MX records first and recreate them here - otherwise e-mail stops.

Do not mix the two routes
If the domain uses our nameservers, edit in cPanel or My MozOut. If it uses another provider's, edit there - changes made here will have no effect at all.

One wrong record takes the site offline

If you are unsure of a value, ask before saving. It can be corrected afterwards, but that means waiting for propagation all over again.

After saving

The change is not immediate worldwide. Changing nameservers takes longer than changing a record. To follow propagation, see **how to check a domain's DNS**.

NEED A HAND?

Rather we configured it for you? Tell us the domain and what you need.

Open a support ticket →

SEE ALSO

If the domain is already in use, the care needed is different:
How to change the DNS of a domain already in use

To know which record to create:
DNS records explained: A, CNAME, MX, TXT and TTL

DOMAIN REGISTRATION

Is the name you have in mind still free?

Type it here and find out in a second. DNS management included in the panel, renewal notices well ahead of time, and the domain registered in your name - never in ours.

Search domain →

.co.mz .org.mz .net.mz .com and over 100 extensions

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MozOut International

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TAX NO. (SARS)	943 907 6234
REGISTRATION NO. (CIPC)	2025/667953/07
REGISTERED OFFICE	1111 Olive Street Saint Louis 63101, Missouri, United States
CONTACT	info@mozout.com · +27 78 823 3325 · www.mozout.com
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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