

KNOWLEDGE BASE · PUBLIC DOCUMENT

Installing Drupal

WordPress & CMS

CODE

RLX-INT-KB-1520

VERSION

v2026.09.27

COUNTRY · LANGUAGE

International · English

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

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<https://www.my.mozout.com/knowledgebase/1520>



Drupal installs from the **Softaculous Apps Installer** in cPanel like any other platform. The part that deserves attention comes earlier: the installer lists **three different things under the same name**, and picking wrong costs you a migration later.

Which Drupal

What you see	What it is, and who it is for
Drupal 10	Current Drupal, bare: it starts empty and you assemble it. This is the default choice for a new project. Wants PHP 8.1 or newer.
Drupal CMS	The same Drupal, already assembled: modules, content types and the usual configuration are done for you. It saves days for anyone who wants a website rather than a project. Wants PHP 8.3 or newer, and takes considerably more disk.
Drupal 7 and older series	Still in the list because old sites need them for a migration. Do not start a new project here.

Torn between the first two? Install both on a subdomain. Half an hour tells you which one speaks your language, and you delete the other. See **setting up a test site**.

What Drupal asks of your account

Good news: of the serious platforms, Drupal is one of the few that **needs no extra PHP extension at all**. Everything it asks for is already switched on for a new account. What you do have to check is the PHP version, changed in **Select PHP Version**: see **changing your PHP version without breaking the site**.

Installing, step by step

1

Sign in to My MozOut at <https://www.my.mozout.com>, open the plan and click **Log in to cPanel**.

2

Under **Software**, open the **Softaculous Apps Installer**, search for *Drupal* and choose between **Drupal** and **Drupal CMS**.

3

Pick the version and the address. Protocol on **https**, the domain you want, and an empty directory field to install at the root.

4

Create the administrator account. A username that is not *admin*, a long password from the **password generator**, and an e-mail address you actually read.

5

Under **Advanced Options**, switch on **automatic backups**. With Drupal it is worth leaving automatic upgrades off until the site is built: its updates touch database schemas, and you want to watch those happen.

6

Install. Keep the two addresses it gives you at the end: the site, and the way in, which in Drupal is */user/login*.

The first few minutes

1

Check https and the padlock. If it is missing, **the causes are here**.

2

Create the scheduled task. Drupal needs background jobs to run: search indexes, update notices, cleanup. See **cron jobs**.

3

Turn the error display down. A Drupal printing PHP notices onto the page is telling strangers where its files live.

4

Take the first backup before the first module goes in. See **backing up the files** and **backing up the database**.

In Drupal, files and database travel together. Restoring only the database over newer files, or the other way round, gives you a site that boots and then fails halfway. When you take a copy, take both at the same moment.

Keeping it

In the Softaculous installations list, Drupal 10 offers **upgrade**, **clone**, **backup** and **change admin password**. Drupal CMS has fewer buttons, being newer in the catalogue: backups still work, and upgrading is done from inside Drupal itself.

For what every installation has in common, see **installing a ready-made platform**. If you are still choosing a platform, see **what a CMS is**.

Not sure whether you want bare Drupal or Drupal CMS? Tell us what the site has to do and we will help you decide.

Open a support ticket

SEE ALSO

[Hosting plans and what each one includes](#)

[Password generator](#)

[Support Policy](#)



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