

KNOWLEDGE BASE · PUBLIC DOCUMENT

Checking and adjusting your Sitejet site on phones before publishing

WordPress & CMS

CODE

RLX-INT-KB-1266

VERSION

v2026.09.28

COUNTRY · LANGUAGE

International · English

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

<https://www.my.mozout.com/knowledgebase/1266>

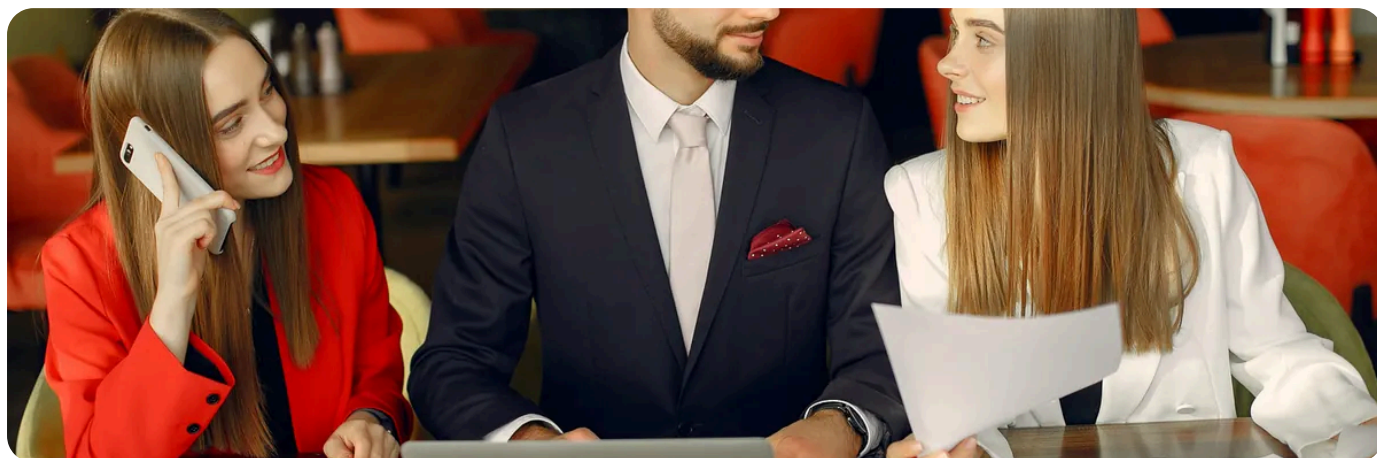
Checking and adjusting your Sitejet site on phones before publishing

WordPress & CMS

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2 min read



A large share of visits come from phones. Sitejet Builder templates already adapt to the screen, but it is worth checking page by page before you publish.

Viewing the three widths

The builder shows the site on desktop, tablet and phone, and lets you set the zoom for each view. In each one, check that the text is readable and nothing is cut off.

Adjustments for phones only

In the phone view, many adjustments apply to that width only:

- 1 Fewer columns.** A three-column section can become a single column.
- 2 A different order.** Reorder the elements inside a block so the most important one comes first.
- 3 Hiding an element.** Double-click it, open the **Style** panel on the left and, under **Visible**, untick the box. The builder greys it out as hidden on phones - it still shows on desktop.



Tip:

Hide sparingly. If a piece of text matters on desktop, it matters on a phone too: shorten it instead.

What to check before publishing

Check	Why
Buttons easy to tap	Small or crowded buttons make people tap the wrong one.

Check	Why
Tappable phone and WhatsApp	On a phone this is the contact people use most - see how to put WhatsApp on your site .
Light images	Huge images slow the page down on mobile networks.
Menu	Open and close the menu and check every page is there.

🔄 After publishing

Open the site on your own phone, on mobile data and not only on Wi-Fi. In cPanel, **Details** also shows a preview and an **Open in a New Tab** button.



Temporary address:

If the site is still on a temporary address, the preview inside cPanel does not show (because of cookie consent requirements). Open it in a new tab - or see [how to see the site before the domain points here](#).

🗨️ NEED A HAND?

Something looks wrong on phones and you cannot work out why? Send us the address.

[Open a support ticket](#) →

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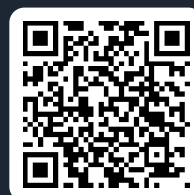
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OPENING HOURS
Monday to Friday - 08 AM to 04 PM
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