Mozout

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KNOWLEDGE BASE · PUBLIC DOCUMENT

Your cPanel access details

Access & Control Panels

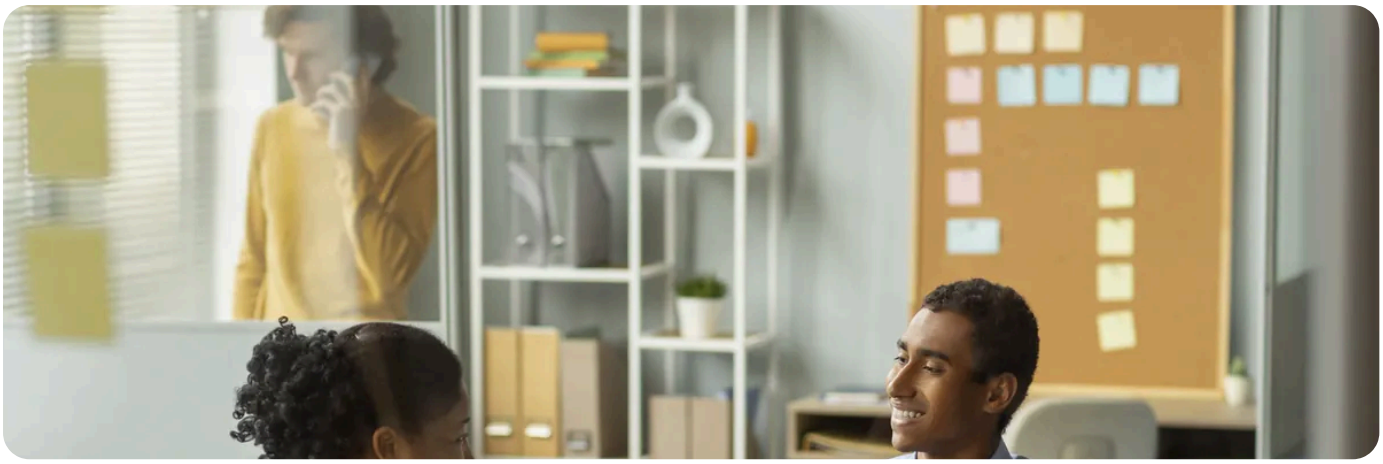
CODE	VERSION	COUNTRY · LANGUAGE
RLX-INT-KB-12	v2026.10.04	International · English

MozOut International
RLX Holdings (Pty) Ltd. · Group RLX Holdings
Tax no. (SARS) 943 907 6234 · Registration no. (CIPC) 2025/667953/07

https://www.my.mozout.com/knowledgebase/12

Your cPanel access details

Access & Control Panels · Created on **August 14, 2026** · Updated on **October 4, 2026** · 2 min read



To log in to cPanel you need three things: the **address**, your **username** and your **password**. This page explains what each one is and where to find it. If you only want to open cPanel, the quickest route needs none of them - see **how to access cPanel**.

Detail	What it looks like	Where to find it
Address	`yourdomain.com/cpanel`	Your own domain
Username	8 letters, taken from your domain name	My MozOut → the service page
Password	Chosen by you	Welcome e-mail, or reset it

Your username

It is generated automatically when the account is created, using the first letters of your domain - a domain such as *minhaempresa.com* produces a username like *minhaemp*. It never changes, even if you later change the domain.

To see it:

1. Sign in at **My MozOut**
2. Open **Services** → **My Services** and click the hosting plan
3. The username appears in the account details, next to the server name and the disk space in use

Your password

It was sent in the **New Account Information** e-mail, delivered when the hosting was activated. For security we do not keep a readable copy, so it cannot be resent - but you can set a new one whenever you like.

> **Lost it?**
> Set a new one in a few seconds in My MozOut, without needing the old password - see **how to change your cPanel password**.

Server and ports

Normally you only need your own domain. The server address is useful when the domain is new and the DNS has not propagated yet, or when configuring an external tool.

Service	Address	Port
cPanel	`yourdomain.com/cpanel`	2083
Webmail	`yourdomain.com/webmail`	2096
FTP	`ftp.yourdomain.com`	21
WHM Reseller plans	`yourdomain.com/whm`	2087

The exact name of your server - and its IP address - appear on the service page in My MozOut, and in the welcome e-mail.

The same credentials also open FTP.
The main FTP account uses the cPanel username and password. Change one and the other changes with it.

Not to be confused with

My MozOut login
Your e-mail address and a separate password. Opens invoices, services and tickets - not cPanel.

E-mail account login
The complete address, such as *info@yourdomain.com*, with its own password. Opens only that mailbox.

NEED A HAND?

Cannot find your details, or unsure which plan they belong to?

Open a support ticket →

SEE ALSO

To see what each panel is for:
My MozOut vs cPanel: which panel to use for what →

WEB HOSTING

Looking for hosting that stays out of your way?

cPanel, a free SSL certificate, backups every night before dawn kept for a year, and support that answers in your language.

See hosting plans →

Free migration of your current site · no lock-in

Mozout

MozOut International

RLX Holdings (Pty) Ltd. · Group RLX Holdings

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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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